



About Time Solutions Ltd

Terms & Conditions

Please read these Terms and Conditions carefully prior to placing your order with About Time Solutions Ltd (ATS). Acceptance of your order will be on the understanding that you have read, fully understood and agreed to these Terms and Conditions. If you require further clarification of any details therein, please contact our head office or email our MD on bob@abouttimesolutions.com

OUR QUOTATION

Our quotation for supply of goods will be prepared based on agreement between yourself and ATS and is valid for one month from the date of issue. Your written acceptance (email is acceptable) is required before commencement of order.

PRICING

ATS reserves the right to revise their prices at any time without notice based on reasonable circumstances. If a product or task is listed at the incorrect price due to a printing or typographical error we have the right to refuse orders placed prior to contract.

CHANGES AND VARIATIONS

In the event that any changes or variations to the initial quotation are made verbally or in writing, then we reserve the right to charge a fair rate to recover our cost. All additional works which increases the cost of the quotation will be paid on receipt of invoice.

YOUR ORDER

If you choose to accept our quotation the goods will be placed on order upon receipt of your deposit. If there are any aspects of this quotation that are unclear to you, they should be raised prior to acceptance. Although every effort is made by us to ensure recommended components are suitable, it is your responsibility to check with us that all details of your order are in accordance with your requirements.

PAYMENT TERMS

Payment terms are negotiable by customer and contract. In some cases a payment schedule will be agreed. In each instance written payment terms will accompany each quote. In the absence of a written payments terms or an agreed payment schedule a standard 50% deposit will be required on placement of order with the balance of outstanding payments paid on receipt of invoices. 30 days can only be taken on agreement and written consent from ATS accounts.

About Time Solutions Ltd

Offices:

Head Office. Pure Offices, Kembrey Park, Swindon, Wiltshire. SN2 8BW TEL: 01793 239137

Design office: Unit 8, Fiveways Industrial Estate, Hawthorn, Corsham, Wiltshire. SN13 9RG TEL: 01793 239137
www.abouttimesolutions.com bob@abouttimesolutions.com



If ATS are asked to store or delay goods we reserve the right to bill any outstanding balance whilst we delay or store including any storage cost.

In the event of non payment we reserve the right to charge an interest fee at the rate of 4% above the Bank of England Base Rate from the date the balance is due. Please note under any given circumstances shall any part of any deposit be refundable.

DELIVERY

We will endeavour to contact you approximately one week prior to furniture or other equipment being delivered to our warehouse and arrange a mutually convenient date for delivery/collection. Every effort will be made to deliver your goods on time, however under no circumstances will refunds be given if delays beyond our control are incurred. Customers are to ensure that necessary access is available for safe delivery. Customers or their agents are expected to check all products before signing. Any defects, damages or shortfalls must be reported to ATS by you or your appointed agent, immediately. After 48 hrs, we will not be held responsible for any damaged goods. Although every effort is made by us to ensure recommended products are suitable for your requirements it is your responsibility to ensure that all goods and furniture ordered are fit for purpose.

DELAYS

Claims for delays will NOT be entertained regardless of reason.

RETENTION OF TITLE

Title to all goods and materials supplied shall remain with ATS until payment is received in full. ATS hereby reserves the right to re-enter the site and collect all goods and materials in respect of which payment has not been received by the due date.

SUSPENSION & TERMINATION

In the event of the Client being in default of payment of any fees, expenses, goods or services ATS may suspend performance of any or all work or supply

DISPUTES

ATS and the Client will attempt to resolve any disputes amicably. All disputes arising under any Contract shall be governed by English law and will be within the exclusive jurisdiction of the English courts. In the event of dis-instruction ATS reserves the right to charge for operational time cost incurred, designers hourly rates, work carried out to date, out of pocket expenses, disbursements etc. incurred accordingly.

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COMPLAINTS

Any grievances must be drawn to our attention immediately.

USE OF INFORMATION/COPYRIGHT

All scheme designs and other information generated by us remain the property of ATS. Copyright in all documents and drawings prepared by ATS shall remain the property of ATS. In the event of a fee being charged for presentation work this work remains the property of ATS. All intellectual rights remain the property of ATS and in event of the design being used or replicated without involving ATS for procurement and installation, ATS reserve the right to charge 50% of retail value of the scheme and for any design time incurred to date.

EXCLUSION LIABILITY

ATS exclude all liability and responsibility for any uninsured loss or damage that may result to you or a third party in connection with the supply and installation of goods.

COOKIE COMPLIANCE

We use cookies on www.abouttimesolutions.com to collect anonymous visitor statistics via Google Analytics. This helps us improve our site and understand how visitors interact with it. By using our website, you agree that we can place these cookies on your computer. These cookies track the keywords used, number of visits made to the site, their duration, when first and last visits occurred, and from which site or search engine they came. All of this information expires after 2 years. This information does not personally identify visitors nor is the collected data shared with Google.

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Director
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